

BUILD-YOUR-OWN COMPUTER SEMINAR

Frequently Asked Questions (FAQ) - Members Version

(Questions relating to the administration of this program by the user group have been removed from this version of the FAQ document.)

Q1. What is the Intel® Build-Your-Own Computer Seminar-In-a-Backpack?

It's a two-part presentation specially developed by Intel for computer user groups. Everything you need to hold a seminar and a workshop (except the presenter and the parts) is included so you can educate your members and help those who would like to build their own state-of-the-art personal computer. The seminar-in-a-backpack consists of two PowerPoint slide shows (one for each of the two parts) with accompanying scripts, as well as "Thank-You" cards and gifts. There are also numerous reference files on the CD which can be printed and given to attendees as handouts, burned to a user group-sponsored CD, or used as the basis for newsletter articles.

Part I (the BYO Seminar) has been designed to be presented by a user group officer or member in a 45 to 60 minute time period at a general meeting or Special Interest Group (SIG) meeting. The content addresses "Why Build Your Own Computer?", "Where to Buy Parts?" and the considerations involved in choosing the various components and technologies. During the BYO Seminar, audience members will be introduced to the opportunity to customize, purchase and build a state-of-the-art, high-performance, high-value PC from specially-priced components.

Part II (the BYO Workshop) will provide participants the opportunity to build their own computer, using the parts they've ordered, under the direction of a workshop leader – preferably but not necessarily the same person who presented the BYO Seminar. There is also a script and a PowerPoint slide show that simplifies the task for both workshop leader and participants alike by taking them through the process of building a computer step by step with tested, on-screen, projected instructions and pictures of the process of building a PC.

Q2. How long is the BYO Seminar (Part I)?

It is designed to take 45 minutes, although the presenter can take more or less time to present the material.

Q3. How long is the BYO Workshop (Part II)?

The workshop should take between two and three hours (110 to 190 minutes), depending on the experience level of the class and instructor. If you install an operating system as part of the workshop, add an additional hour or so.

Q5. How much will it cost user group members to purchase the parts necessary to build their own computer at the BYO Workshop?

Anywhere from \$506 to \$2,899, plus taxes where applicable, depending on which components you select and how much function and performance you need. Even the most inexpensive system, however, is a fantastic value, providing state-of-the-art components at

a specially negotiated, discounted price available exclusively for user group members who participate in the BYO Workshop. Shipping and handling is free.

Q6. What are the system specifications?

Participants in the workshop can select from three basic systems, and can further customize their systems from there. Please note that each system includes the very latest high-performance technologies, including an Intel® processor w/Dual Core or Hyper-Threading Technology, DDR2 RAM, Serial ATA (SATA) hard drives, RAID, PCI Express, Intel® High-Definition (HD) audio, Hi-Speed USB 2.0, and IEEE-1394 (Firewire™) interfaces. Don't make the mistake of trying to compare these systems based only on GHz and GB to systems using older, inferior, obsolete technologies. Most of the sub-\$500 systems you'll see advertised are bare-bones systems using obsolete technologies.

General System Specifications

Your choice of one of the new dual-core Intel® Pentium® D Processors for a smooth, highperformance computing experience, an Intel® Celeron® D for incredible value, or an Intel® Pentium® 4 Processor with Hyper-Threading Technology for those seeking a balance of performance and value.

An Intel® Media Series (945GNTLR) or Executive Series (945GNTLKR) motherboard w/Socket LGA775, featuring the Intel 945G Express chipset with: Advance Intel GMA950 graphics (DirectX 9, 3D accelerator), Intel High-Definition (HD) Audio, PCI Express, Intel 10/100 Ethernet, Hi-Speed USB 2.0, IEEE 1394, and Intel SATA and RAID support.

Your choice of 512MB, 1GB, 2GB, or 4GB of fast DDR2 Memory (533 or 667).

Your choice of Serial ATA (SATA) hard drive(s):

- 80GB, 160GB, or 320GB Western Digital 7200RPM Hard Drive, 8MB Cache
- 73.4GB 10,000RPM Seagate Hard Drive

Note: When you order two identical drives, you can optionally configure them in a striped RAID array for a single-volume, high-performance disk drive

Your choice of 1 or 2 CD/DVD drives from the following:

- 52x32x52 CD-RW Drive
- 52x32x52 DVD/CD-RW Combo Drive
- 16x DVD-ROM drive
- 16x Double-Layer DVD+/-RW drive
- 16x Double-Layer HP LightScribe DVD+/-RW drive, for laser-labeling without a printer (on approved media)

Coolermaster Centurion Case (Black with Silver or Blue Trim) w/front panel USB 2.0 and IE 1394 connectors and headphone/microphone audio jacks

- Your choice of a 380W or 450W Power Supply w/24-pin motherboard connector

Your choice of keyboard and mouse combinations, including:

- Logitech Deluxe Optical Desktop
- Logitech Cordless Optical Desktop
- Microsoft Wireless Optical Desktop
- Logitech diNovo Media Desktop

Windows XP Home, Windows XP Professional, or Linspire (Linux) Operating systems

Optional extras include:

- Floppy drive

- nVidia GeForce 7800GTX KO 256MB PCI Express HD video card
- Internal 9-in-1 card reader
- Microsoft Office or Microsoft Works

Q7. What does all that mean to users in plain English?

What do you gain from this alphabet soup of new technologies that is worth the extra cost over a cheaper system made from older technologies? Plenty, with a much faster system than is generally available at comparable prices being at the top of the list. It's ahead of the technology curve too, which means the system will have a longer useful life than most comparably-priced retail systems you'll find out there. The BYO systems provide you with the power, performance, and compatibility to:

- Dramatically reduce the amount of time you spend waiting for your computer or looking at the Windows hourglass

- Transfer pictures from your digital camera or camcorder to your computer quickly and easily, through the Hi-speed USB port or IEEE-1394 (Firewire™ or iLink™) ports that are standard on every system.

- Minimize the time spent copying or moving files

- Handle even the most demanding e-mail and online applications with ease

- Plug a headset with a microphone into the front for use with optional voice recognition software

- Optical keyboard and mouse for maximum convenience

- Install new application programs from CD in a fraction of the time it took you previously

- Run all kinds of personal productivity applications with outstanding performance

- Run high-intensity graphical and video applications, including the latest games (even grandchildren will be impressed)

- Enjoy outstanding audio with stereo speakers, a 5.1 speaker system, or a 7.1 speaker setup. You can even plug things into the wrong port and it will auto-sense your mistake and adjust the inputs for you.

- Edit your home movies and capture video from your camcorder to your computer

- If you order a system with a DVD+/-RW drive, you can burn DVDs with your own video or photos, including the ability to create high-capacity, dual-layer (8.5GB) DVDs with 4 hours of DVD-quality video or 16 hours of VHS-quality video.

- Do more than one thing at a time without causing your computer stall or jerk through smooth multi-tasking (dual core or hyper-threading) support -- for example, download files while working on a document, or run a virus scan while checking your e-mail.

- Connect up to 6 hi-speed USB devices without needing a USB hub

- Connect 1 or 2 Hi-speed USB devices, such as a digital music player, camera, camcorder, or game adapter into the front of the computer for extra convenience

- If you order two CD/DVD drives, you can copy unprotected CDs/DVDs without swapping media
- Achieve superior performance when running multi-threaded applications optimized for dual core or HT Technology, including popular consumer and professional applications from Adobe® and other leading software companies

- Connect directly to cable or DSL modems or to a local area or home network.

- Enjoy all of the many benefits of Microsoft Windows XP and Microsoft Office, and much more, depending on the application software you run.

Q8. Wow! That's an amazing system. How can I or user group members order a

system?

Call (800)340-1948 (M-F, 8am-6pm) or go online at www.pcclub.com/byo . Be prepared to provide the following information:

Your name

The name of your User Group

The date of your workshop

The billing address

The shipping address

Your phone #

Your preferred e-mail address

The credit card #

The expiration date

The credit card verification # (the CCV is usually the last 3 digits on the signature stripe on the back of the card)

Q9. Who is providing the system parts?

PC Club has been selected to fulfill all orders for systems to be built under this program. If you have a local PC Club store, you may work with them directly.

Q10. What about warranty and warranty service?

The system and parts are warranted by PC Club for a period of one year from the date of your workshop.

Q11. Can I or any user group members order a system in advance of the seminar or even after the workshop is completed?

Yes. Within a week or two after your group is confirmed to give the seminar, you or your group members will be able to order system parts. Unless otherwise specified, all orders will be shipped all at once to the workshop or other address you provide to PC Club, to arrive on the date you designate. However, exceptions for each order may be made by designating shipment to an alternate address when the order is placed. Contact PC Club for details.

Q12. How can I contact PC Club with questions or problems?

Call them at (800)340-1948, which is the special ordering number for the Intel Build-Your-Own Seminar kits, or e-mail them at byo@pcclub.com.

Q14. Is Windows included?

Yes, Windows XP Home or Windows XP Professional may be purchased with the system parts.

Q15. Can I or user group members order more than one system?

Yes, however, BYO Workshop participants will only be able to build one system at the workshop. They can either take the unassembled parts for the second system home following the workshop, or have someone else accompany them to the workshop in order to build the second system without slowing the pace for the rest of the workshop participants.

Q16. Are the specifications subject to change?

Only in your favor. Like all technology-based products, today's state-of-the-art system won't stay at the high-end of the technology curve for more than a few months; therefore, we reserve the right to make improvements to the specifications list at any time in order to ensure that each group is building a system that is fresh and highly competitive. We are working hard to ensure that your members who research the available alternatives are happy with their choice to participate in the BYO Workshop. In most cases the specifications list above will be exactly what your members will receive.

Q17. Can group members customize the system they purchase?

Yes. Workshop participants will start the purchase process by selecting one of three systems (good, better, and best). They can then upgrade, downgrade, add, or remove components until they have the system and features that they want and need and can afford. In order to keep the workshop instructions and pictures consistent with the actual systems built, certain components (namely the motherboard, system case, and power supply) are required to be similar for all systems built at the workshop. Other components (processor, memory, drives, operating system, display adapter, and optional accessories) can be customized without affecting the participant's ability to build their system in harmony with the rest of the group during the workshop.

Q20. Is a monitor required for the workshop? Is it included?

Workshop participants should be invited to bring their own monitor to the workshop, or make arrangements to have a monitor available to them, for the last few steps in the build process. Alternatively, the group can make sure a few monitors are available for participants to share, taking turns to accomplish the final steps.

Q21. Who is responsible for providing assistance during the workshop?

Your group may wish to have experienced members on hand to assist participants who may have questions or concerns during the build process.

Q22. The system specifications mention RAID as an option for those who purchase two identical Serial ATA drives. What is RAID, and are instructions included on how to take advantage of RAID?

RAID stands for "Redundant Array of Inexpensive Disks." It is an elegant chipset technology that brings to personal computers the benefits of high-priced, high-end technology previously found only in servers or high-performance desktops. Workshop participants will be provided simple, clear instructions on how to create, in only a few minutes, their own striped SATA RAID volume – one high-performance C: drive comprised of two separate disk drives. When one of the two drives is latent, the other is often working, so a striped RAID volume delivers enhanced disk utilization for improved performance over the typical system with only a single hard disk. The instructions on how to load the RAID drivers are included in the Workshop and may be presented if you have anyone who would like to learn how to configure a RAID array. Once each system is completed and working, participants may then take their pre-paid computer home with them where they can easily install Windows using the instructions provided with Windows.

Q24. I'd like to be sure the expectations of our user group members are set

appropriately, and that our group is protected from any possible liability. Is there something we should have participants sign before the workshop?

Yes. In order to avoid any possible misunderstanding, confusion, liability, or ill will, please have each participant in Part II: The Workshop sign the following Disclaimer and Acknowledgement. There is a Word file on the CD for the Workshop you can print out; alternatively, you can copy, paste, and print the following text.

DISCLAIMER AND ACKNOWLEDGEMENT

The Intel Build-Your-Own PC (BYOPC) Seminar and Workshop is jointly sponsored by Intel Corporation and your local user group, club, or association in order to provide supplemental education and experience for those members of your local user group, club or association who might be interested in learning more about the latest Intel-developed and Intel-supported technologies, and perhaps even building a state-of-the-art PC that incorporates those technologies. Although you may benefit from the Seminar by gaining information that would help you build or upgrade your own PC, please note that Part II (the BYOPC Workshop) is designed to help you build a PC from carefully selected designated components you must purchase from a vendor selected by Intel through an open, competitive bid process. Everyone who chooses to participate must purchase similar parts in order to facilitate the BYOPC Workshop, where each participant, regardless of prior experience, will build their own PC according to the pictures and instructions provided by Intel. The BYOPC Workshop is not, however, designed to help you build a PC from your own parts and it is not intended to help you upgrade your existing PC. Although many of the BYO PC component prices are significantly discounted and available only to participants of the Intel BYOPC Workshops, neither Intel Corporation nor your local user group, club, or association can guarantee that it is the lowest price you can find for a system with the designated components. You may be able to find the identical parts or an equivalent system elsewhere at a lower price, but without, of course, the guidance and training offered as part of the Workshop. The parts you purchased are warranted from PC Club [see separate warranty agreement from PC Club].

NEITHER INTEL NOR YOUR LOCAL USER GROUP, CLUB, OR ASSOCIATION MAKES ANY WARRANTIES UNDER THIS AGREEMENT, AND EXPRESSLY DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, STATUTORY, OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NONINFRINGEMENT. NEITHER Intel nor your local user group or club SHALL BE LIABLE to the undersigned FOR any DAMAGES whatsoever including any injury or damage to any persons or property as a result of the use or misuse of this information and/or advice, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

I have read the above disclaimer and acknowledge that I understand and agree with the terms of participation in the Intel Build-Your-Own PC Workshop.

Signed Date